



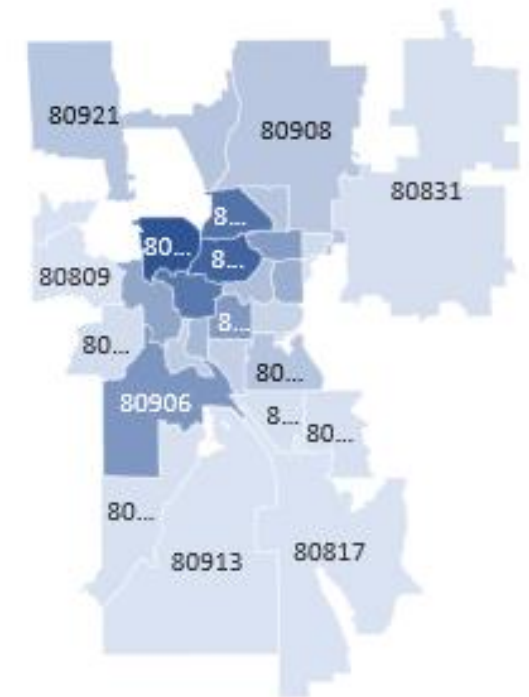
Colorado Springs Utilities
It's how we're all connected

SURVEY RESULTS

Proposed Ordinance Pertaining To The Extension Of Water Service

Respondent Demographics

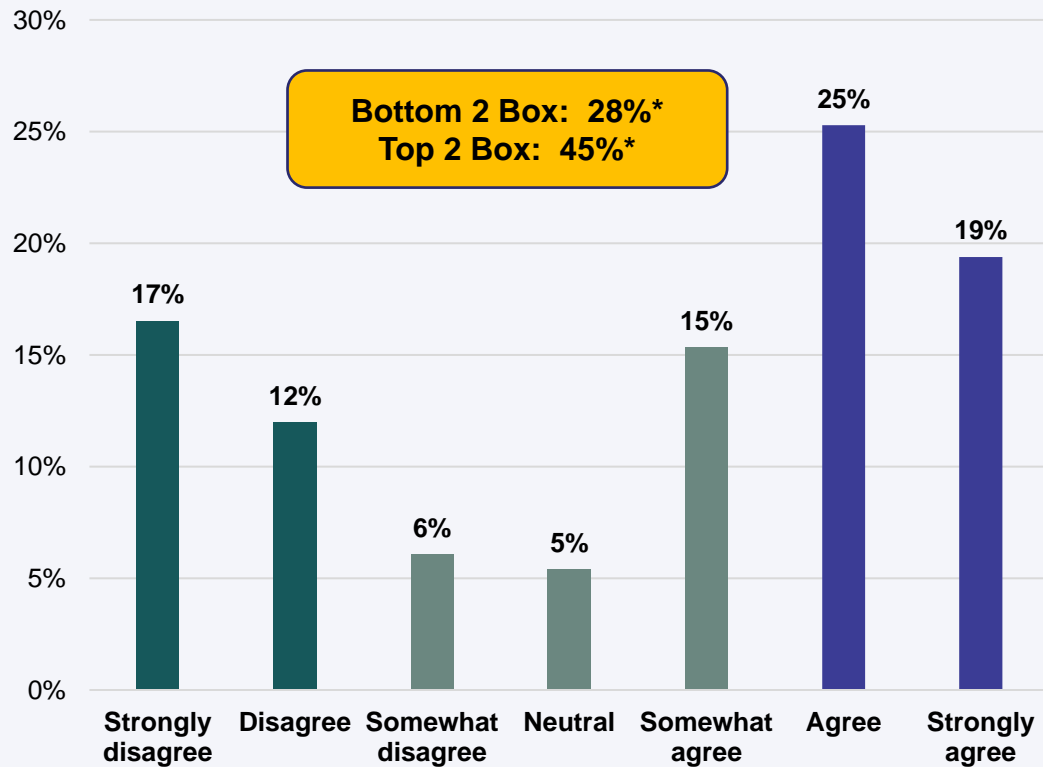
		Poll Respondents	Customer Base
Home Ownership	Homeowner	92%	63%
Generation	Born 1947 to 1965	38%	25%
Income	\$100,000+	37%	32%
Length Of Time As A Customer	15+ years	56%	
Education	College graduate	42%	35%
	ZIP Codes	80907, 80918, 80919, 80920	



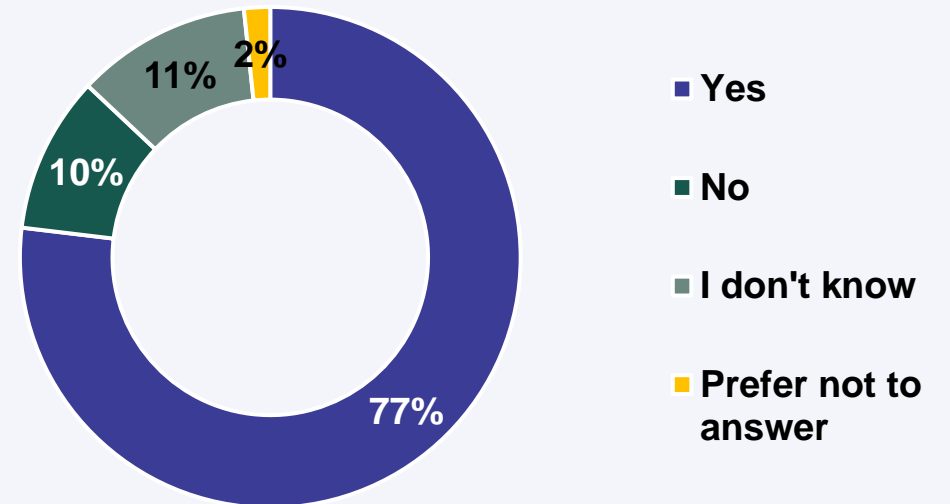
Responses collected October 24 – November 10, 2022
 Total sample size: 593 (26 business, 567 residential)

Questions Asked

Do you agree the ordinance will ensure Colorado Springs Utilities is able to continue to meet future water demands for the community?



The ordinance as proposed would clarify the specific margin Springs Utilities will maintain for unexpected or unintended water demands above current community water usage. Should the ordinance set a specific margin?

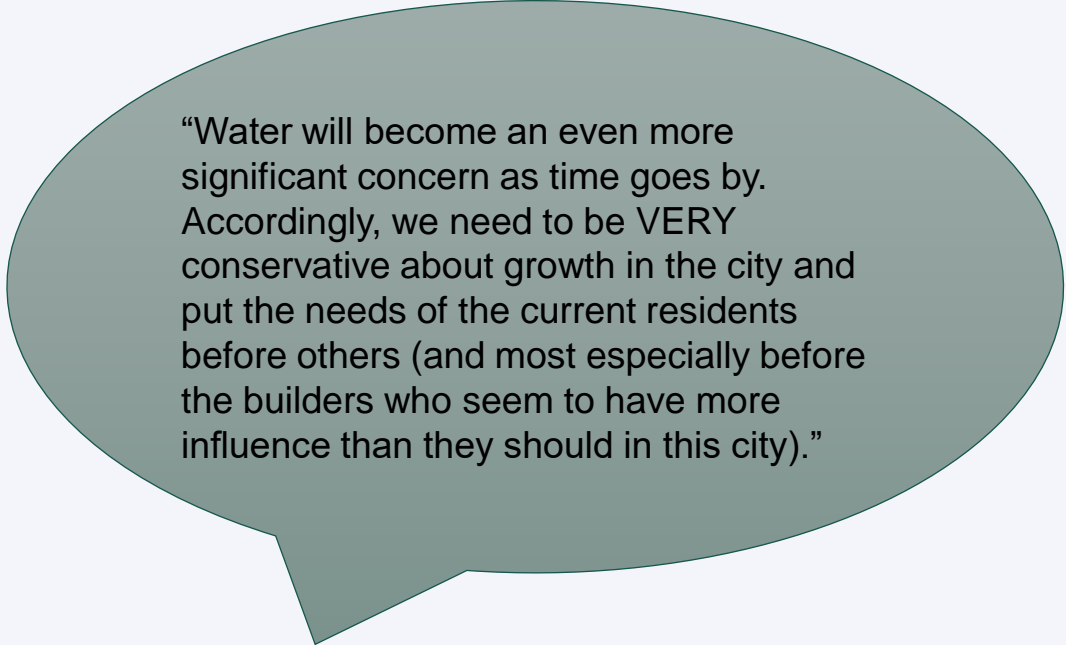


*Totals have been rounded

Customer Themes

Agree with ordinance:

- Concerns about current and future water supply availability
- Ensure existing customers have adequate resources for City Limits
- Buffer – reasonable and too low



“Water will become an even more significant concern as time goes by. Accordingly, we need to be VERY conservative about growth in the city and put the needs of the current residents before others (and most especially before the builders who seem to have more influence than they should in this city).”

Customer Themes

“We have more than enough water according to every single chart that exists. Our water usage has not been drastically affected by the continued development. I strongly support attention to noncontiguous overreach for an annexation of city water.”

Disagree with ordinance:

- We have enough water
- We need to share our water with people moving here
- Buffer too conservative