



BRIEFLY

- 1 Properly dispose of FOG**
Fat, oil and grease (FOG) can clog your wastewater lines. Dispose of it in an empty container.
- 2 Winter is here**
Gear up with an emergency kit and stay ready in case of a power outage.
- 3 Cold weather, hot rebates**
Save money and energy with our insulation and heat pump rebates.

Scan code to learn more



We can help with payment assistance

If you are having difficulty paying your bill, our flexible payment plans and assistance programs may help. You may also qualify for federally funded programs.

The **Low-income Energy Assistance Program (LEAP)** is a federally funded program that helps with home heating costs from Nov. 1 - April 30.

Project COPE offers emergency utilities payment assistance regardless of income. Funded by our community, Project COPE is the only local organization that donates 100% of its funding to utilities payment assistance year-round.

If you are in a position to help others, consider donating to Project COPE at projectcopecs.org. 100% goes to help your local neighbors.

Pikes Peak United Way's 211 provides referrals to partner agencies for utilities bill assistance and other essential services.

Home Efficiency Assistance Program (HEAP) offers energy and water efficiency improvements for qualifying homeowners. Visit csu.org for details.

Scan code to learn more



Be efficient and prepared this winter

Follow these tips to help save money and become more efficient:

- Schedule a furnace check-up and check air filter monthly. Replace as needed.
- Caulk and weather strip around doors and windows to eliminate air drafts that make it more expensive to heat a home.
- Proper insulation and air sealing ensures your home is keeping warm air in all winter. Check out our insulation and air sealing rebate.
- Open blinds or curtains on windows facing the sun for free heat during the day. Close them at night to keep cool air outside.
- Drop the thermostat to a comfortable temperature to reduce excess heating. We offer a rebate for smart thermostats that help automatically sync with a household's schedule.
- Pick up a six-foot piece of pipe insulation from a hardware store. Measure, cut and place the foam on exposed and exterior pipes as well as the irrigation system backflow.



Get more tips and rebate information at csu.org.



FAST FACT

New state and federal laws require us to inventory all water service lines for evidence of lead. [Our inventory results show no evidence of lead pipes in our water system.](#)

Natural gas safety and reliability paramount to five-year financial plan

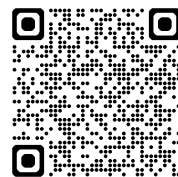


We are a nonprofit organization dedicated to providing safe and reliable services. This includes safe delivery of natural gas to your home or business. Our five-year financial plan includes an estimated \$190 million in investments in natural gas projects. Examples include:

- Expansion of the propane air plant which supplements our natural gas supply when demand is high during cold weather.
- Addition of a large natural gas network to connect existing and future electric generation.
- Pipeline improvements throughout the system to meet increased demands and improve reliability and safety.

With these critical investments, we're committed to ensuring another century of dependable utility services. To learn more about our five-year plan visit csu.org.

Scan code to watch our video



Take control of your bill with My Usage

View your daily use on the Usage Dashboard online through My Account, or on our free app, CS Utilities. The Usage Dashboard can help you identify unusual use, compare use to prior months and help you to make informed decisions about ways to lower your use and save on your bill.