



**Minutes**  
**Strategic Planning Committee**  
**August 20, 2024**

**Committee members present in the Rosemont Conference Room or online:**

Dave Donelson

**Utilities Board members present in the Rosemont Conference Room or online:**

None

**Staff members present in the Rosemont Conference Room or online:**

Travas Deal, Renee Adams, Lisa Barbato, Mike Francolino, Tristan Gearhart, Somer Mese, Jay Anderson, Amy Lewis, Tara McGowan, Jared Miller, Dave Padgett, Gail Pecoraro, Lauren Swenson and Natalie Watts

**City of Colorado Springs staff members present in the Rosemont Conference Room or online:**

Renee Congdon

**Call to Order**

Committee Member Dave Donelson called the meeting to order at 4:02 p.m. and Utilities Board Administrator Gail Pecoraro read into record the statement regarding the Colorado Open Meetings Law and the City Charter and noted that public comment would not be a part of the meeting.

**Minutes**

The minutes from the July 16, 2024 Strategic Planning Committee meeting were approved for posting.

**2024 Mid-Year Scorecard Results**

Ms. Natalie Watts, Strategic Planning and Governance Manager, reported on the 2024 Mid-Year Scorecard results. These measures were approved at the November 2023 Utilities Board Meeting. There are a total of 24 measures. Mid-year results are 3.70 on a scale of 1 to 5, which is Meets Expectations. All results are as of June 30, 2024.

Eight measures fell within the Far Exceeds Expectations:

1. Residential Electric Service - Front Range Comparison
2. Residential Natural Gas Service - Front Range Comparison
3. Residential Wastewater Service Bill - Front Range Comparison
4. Small Commercial 4 Service Bill - Front Range Comparison
5. Large Comm/Indust 4-Service Bill - Front Range Comparison
6. Indust Electric-intensive Cust Bill - Front Range Comparison
7. Environmental Index

## 8. Safety: Occupational Injuries and Illnesses Rate

Three measures were Exceeds Expectations:

1. Bond Rating
2. Electric - SAIDI - Interruptions in minutes per year
3. Workforce Index

Eleven measures were Meets Expectations:

1. Residential Water Service Bill – Front Range Comparison
2. Days Cash on Hand – Current Year
3. Days Cash on Hand – 3 Year Average
4. Adjusted Debt Service Coverage – 3 Year Average
5. Debt Ratio – Current Year
6. Debt Ratio – 3 Year Average
7. Natural Gas – Failures per 100 miles of pipe
8. Water – Failures per 100 miles of mainline
9. Wastewater – Failures per 100 miles of mainline
10. Customer Satisfaction – Residential
11. Customer Satisfaction – Business

Mr. Donelson asked if there is a trend in failures in natural gas, water, and wastewater or if the organization is staying flat. Ms. Somer Mese, Chief Operations Officer, stated that over time, the trend is flat.

One measure was Partially Meets Expectation

1. Adjusted Debt Service Coverage - Current Year

Mr. Tristan Gearhart, Chief Planning and Finance Officer, explained that the third quarter's water revenue should improve actuals to a Meets Expectations rating. This goal is between 1.8 and 2.0 and the rating was 1.77.

The organization had no measures that Did Not Meet Expectations. The last time this happened was in mid-year 2020.

An informational presentation will be made at the Aug. 21, 2024 Utilities Board, and year-end scorecard results will be presented to the Strategic Planning Committee and Utilities Board at the March 2025 meetings.

### **Economic Development Update**

This detailed report was included in the meeting materials packet. There were no specific questions asked.

### Eastern Wastewater System Extension (EWSE)

Ms. Tara McGowan, Manager of Design Water and Wastewater, gave an update on the Southeast Wastewater System Extension, and was presented to the Utilities Board at the July

17, 2024, meeting. This project will integrate three wastewater infrastructure projects in Banning Lewis Ranch. This includes more than 17 miles of pipeline and two lift stations. It is currently in its first phase.

#### Electric System Planning for the Peak Innovation Park

Ms. Lisa Barbato, Chief System Planning and Projects Officer, said the organization is working with the City on an Executive Agreement to service Peak Innovation Park.

#### **Plan for Future Meeting**

Mr. Donelson said the next meeting is scheduled for Oct. 15, 2024. The September Strategic Planning Committee meeting is cancelled due to the Chamber and EDC's D.C. Fly In.

#### **Adjournment**

The meeting adjourned at 4:35 p.m.